

# ARTISTRY®

## SKIN ENHANCER

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USER'S MANUAL



# ARTISTRY® SKIN ENHANCER

## PRODUCT STRUCTURE



## PRODUCT COMPONENTS



SKIN ENHANCER & DERMA ION GALVANIC



ULTRASONIC BLADE & CAP

ARTISTRY **SKIN ENHANCER**



CHARGE STAND



USB Cable



USER MANUAL

ARTISTRY® SKIN ENHANCER's Smart Dual Technology

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# DERMA ION GALVANIC

maximise skin care product penetration\*

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## DERMA ION

Optimised two ion currents

LIFT mode: Helps to improve the appearance of skin tone and firmness

WRINKLE mode: Helps to reduce the appearance of wrinkles

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## GALVANIC

Powerful direct ion current

VITAMIN C mode: Help to enhance penetration of active ingredients

HYDRATE mode: Helps to increase skin's moisture

RADIANT mode: Helps to improve skin tone

Signature Select Mode: Helps penetration of ARTISTRY Signature Select Serum active ingredients

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\* Skin enhancement effect when used with ARTISTRY's products.

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## WHY?

The skin's protective layers play a special role in protecting the skin from external influences and simultaneously help to prevent nutritional contents from escaping through the skin. Many people believe that the skin can fully absorb the beneficial ingredients from skin care products after application, but in reality, the ingredients usually remain on the outer surface of the skin.

- 1** DERMA ION  
Optimise two ion currents
- 2** GALVANIC  
Powerful direct ion current
- 3** 3D vibration
- 4** Four LED colours
- 5** SEVEN solution modes
- 6** Ergonomic design

\* VITAMIN C, HYDRATE,  
RADIANT, LIFT, WRINKLE  
SIGNATURE SELECT  
AND CLEAN UP.

\* When used with ARTISTRY products



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## HOW DO THE ACTIVE SKIN CARE INGREDIENTS PENETRATE DEEP INTO THE SKIN?

The DERMA ION GALVANIC delivers its effects by optimising the ion currents for each mode. The derma ion is the (+)(-) ion current mechanism that stimulates and massages the skin at the micro-level for greater improvement of the skin when used with ARTISTRY products.

ARTISTRY® SKIN ENHANCER's Smart Dual Solution 2

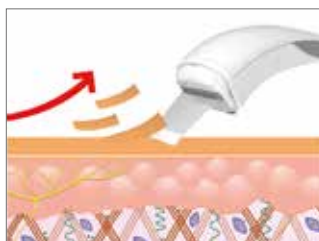
## ULTRASONIC BLADE

Produces ultrasonic vibrations that creates a bubble jet effect when in contact with water. The bubble jets penetrate deep into the skin's pores to cleanse blackheads and waste.



30,000Hz Ultrasonic Vibration  
(30,000 times per second)

Bubble jet deep cleansing



CLEAN UP (clean up mode)

Effectively removes blackheads,  
make-up residue and dead skin cells

# HOW TO USE

ARTISTRY SKIN ENHANCER

## INTERCHANGEABLE HEADS AND MODES



ULTRASONIC  
BLADE

DERMA ION  
GALVANIC

- Use CLEAN UP mode after connecting the ULTRASONIC BLADE.
- Unable to change modes/levels on CLEAN UP Mode.
- Attach the DERMA ION GALVANIC head to use VITAMIN C, HYDRATE, RADIANT, LIFT, WRINKLE, and SIGNATURE SELECT MODE.
- To change the head, hold the device and pull the head upward. The head will separate.
- The power must be switched off to detach or attach the head. Malfunction may occur if the product is not switched off.

- To use the DERMA ION GALVANIC, push the POWER button and select the mode and level according to your preference.
- Hold the ELECTRODE part of the ARTISTRY SKIN ENHANCER. The latter works automatically when the head touches the skin. When the head is not touching the skin, the product stops and switches to standby mode.
- When the use of each mode is complete, the product switches to standby mode.
- The device switches off automatically when it is inactive for 5 minutes.
- Hold the POWER button for one second to switch it off.
- Clean make-up residue on the head, blade, surface of the device with a cotton cosmetic pad after use.

# HOW TO USE

## BUTTONS AND DISPLAYS



## HOW TO USE THE BUTTONS

- Press and hold the POWER button briefly to turn on the device.
- Press and hold the POWER button briefly to turn off the device.
- Press the POWER button to change the VIBRATION LEVEL (DERMA ION GALVANIC).
- Swipe from ▲ to ▼ to change the mode downwards.
- Swipe from ▼ to ▲ to change the mode upwards.

### NOTE

- Swiping too quickly may not work; swipe slowly.
- The mode and level are fixed for the ULTRASONIC BLADE. Changes in mode/level cannot be applied.
- The MODE button does not work when the DERMA ION GALVANIC is activated. Detach from skin to stop the operation in order to change the MODE.



# MODE

ARTISTRY SKIN ENHANCER

Before use, always remove make-up and cleanse skin thoroughly using an ARTISTRY cleanser.

## CLEAN UP MODE

Ultrasonic Vibration + Green LED

- Connect the ULTRASONIC BLADE.
- Press the POWER button to operate the ARTISTRY SKINCARE ENHANCER.
- The CLEAN UP mode will simultaneously turn on when the power is on.
- Spread or spray enough warm water on the areas that you want to use it on.
- Slowly glide the ULTRASONIC BLADE across the desired area.
- Skin irritation may occur when used in one particular area for too long.
- When finished, press and hold the POWER button briefly to power off. Wash your face.
- Operating time: 1 minute 30 seconds. The device will switch off automatically.
- It's recommended to use once a week. Adjust number of uses according to your skin condition.

## VITAMIN C MODE

3D Vibration + (-) Galvanic Ion + Blue/Purple LED

- Connect the DERMA ION GALVANIC.
- Evenly apply INTENSIVE SKINCARE Advanced Vitamin C + HA Treatment on your skin.
- Select VITAMIN C mode and level. Gently press the device on skin and massage in an upward direction.
- Operating time: 1 minute 30 seconds. The device will switch off automatically.
- Adjust number of uses according to your skin condition.

use with:



INTENSIVE SKINCARE Advanced  
Vitamin C + HA Treatment  
(120524)

The DERMA ION GALVANIC will only operate when you grip the Electrode metal part of the ARTISTRY SKINCARE ENHANCER, and the metal head touches the skin.

# MODE

## HYDRATE MODE

3D Vibration + (+) Galvanic Ion + Blue/Red/Purple LED

- Connect the DERMA ION GALVANIC.
- Evenly apply ARTISTRY Signature Select® Serum with H Amplifier on your skin.
- Select HYDRATE mode and level. Gently press the device on skin and massage in an upward direction.
- Operating time: 1 minute 30 seconds. The device will switch off automatically.
- Adjust number of uses according to your skin condition.

use with:



ARTISTRY Signature Select® Serum  
w/ Hydration (H) Amplifier  
(121555 / 121556)

## RADIANT MODE

3D Vibration + (+) Galvanic Ion + Blue/Red/Purple LED

- Connect the DERMA ION GALVANIC.
- Evenly apply ARTISTRY Signature Select® Serum with B Amplifier or/and S Amplifier on your skin.
- Select RADIANT mode and level. Gently press the device on skin and massage in an upward direction.
- Operating time: 1 minute 30 seconds. The device will switch off automatically.
- Adjust number of uses according to your skin condition.

use with:



ARTISTRY Signature Select® Serum  
w/ Brightening (B) Amplifier  
(121555/ 121557)  
and Anti-Spot (S) Amplifier  
(121555 / 121560)

# MODE

ARTISTRY SKIN ENHANCER

## LIFT MODE

3D Vibration + (+)(-) Cross Ion + Blue/Red/Purple LED

- Connect the DERMA ION GALVANIC.
- Evenly apply ARTISTRY Signature Select® Serum with F Amplifier on your skin.
- Select LIFT mode and level. Gently press the device on skin and massage in an upward direction.
- Operating time: 1 minute 30 seconds. The device will switch off automatically.
- Adjust number of uses according to your skin condition.

use with:



ARTISTRY Signature Select® Serum  
w/ Firming (F) Amplifier  
(121555 / 121559)

## WRINKLE MODE

3D Vibration + (+)(-) Cross Ion + Blue/Red/Purple LED

- Connect the DERMA ION GALVANIC.
- Evenly apply ARTISTRY Signature Select® Serum with W Amplifier on your skin.
- Select WRINKLE mode and level. Gently press the device on skin and massage in an upward direction.
- Operating time: 1 minute 30 seconds. The device will switch off automatically.
- Adjust number of uses according to your skin condition.

use with:



ARTISTRY Signature Select® Serum  
w/ Anti-Wrinkle (W) Amplifier  
(121555 / 121558)

# MODE

## SIGNATURE SELECT MODE

3D Vibration + (+)Galvanic Ion + Blue/Red/Purple LED

- Connect DERMA ION GALVANIC.
- Remove make-up with a cleansing cream or cleansing foam and rinse.
- Evenly apply ARTISTRY Signature Select® Serum with any combination of 2-3 Amplifiers on skin.
- Select SIGNATURE SELECT MODE and LEVEL. Gently press the ARTISTRY SKINCARE ENHANCER on skin and massage in an upward direction.
- Adjust usage time & number of uses according to your skin condition.
- Clean the cosmetics residue on DERMA ION GALVANIC with a cotton cosmetic pad.
- Operating Time: 1 minute 30 seconds. The device will switch off automatically

use with:



ARTISTRY Signature Select® Serum  
Amplifiers : H, B, S, F, W  
(Base: 121555 / H: 121556 / B: 121557 /  
S: 121560 / F: 121559 / W: 121558)

## HOW TO ACTIVATE SIGNATURE SELECT MODE

- Press and hold the POWER button briefly to turn on the device.
- As soon as the voice "Artistry" comes on, follow the sequence pattern below to activate:

⏻→⏻→⏻→▼→⏻→⏻→⏻→▼→⏻→⏻→⏻

- Press POWER button repeatedly for 3 times. ⏻→⏻→⏻
- Then Swipe ▼ and repeat following the sequence pattern as above.
- Beep sound will come on when entering activation sequence correctly.
- The voice "SIGNATURE SELECT" will come on when this mode is activated.
- After activation, Swipe ▼ after WRINKLE MODE to select SIGNATURE SELECT MODE.
- Swipe ▲▼ to select other modes.

\* Enter the sequence pattern swiftly in 8 seconds to unlock SIGNATURE SELECT MODE

# HOW TO CHARGE

- This device is portable after charging.
- If the LED light does not light up, check for any foreign substances on the connector.



Connect the USB cable at the back of the CHARGE STAND.



Place on the CHARGE STAND after powering off.



Connect the USB cable to an electrical outlet.



Charging (Red LED)

Fully charged (Green LED)

The CHARGE DISPLAY (POWER button) displays red on when charging. It changes to green when fully charged.

# FAQ

## ARTISTRY SKIN ENHANCER

Q: The device does not work.

A: The battery may not be fully charged. Check to see if the battery is fully charged.

Q: The Charge light does not light up and won't charge.

A: Check if the USB cable is connected to the electrical outlet. The device may not charge if there are foreign substances on the USB cable. Clean the area with a cotton swab or pad.

Q: The battery life is getting shorter.

A: The battery is a consumable product, so its life will start to shorten after the first use. Keeping the charged battery (Li-polymer 900mA rechargeable) in extremely low or high temperature may affect the battery life as well. Actual battery life may vary according to each mode and vibration strength.

Q: The power turns off on its own while using the device.

A: This is because the battery is not fully charged. Try using it again after the device has been fully charged.

Q: The mode does not change smoothly.

A: Quick swipes to change modes can cause a failure of sensor recognition. Swipe slowly in an upward or downward motion to change mode.

Q: There is an odd sound when using the ULTRASONIC BLADE.

A: The sound you hear is the sound of vibration coming from the ULTRASONIC BLADE.

Q: I am unable to change modes while using the DERMA ION GALVANIC.

A: The DERMA ION GALVANIC prevents the mode from changing when the device is being used. Stop using the product to change mode.

Q: I am not able to activate SIGNATURE SELECT mode.

A: SIGNATURE SELECT mode is only available on device with serial number starting "H". Remove head to find serial number on the device body where USB connector located. Please follow the instruction on page 12 to activate SIGNATURE SELECT mode.

Q: What is the warranty period for the ARTISTRY Skincare Enhancer?

A: Warranty period is 1 year from invoice date.

# WARNINGS

## SAFETY WARNINGS

Read the safety warning carefully before using the device. Follow these directions for safety purposes. The manual categorises the hazards into three categories:

- **Danger** : Misuse may cause death or severe injury.
- ◆ **Warning** : Misuse may cause severe injury.
- ◆ **Caution** : Misuse may cause injury or property damage which may require a costly repair.

### ■ DANGER

The following medical device users should not use this device:

- Those who use a pacemaker or other similar electronic device.
- Those who use a heart-lung machine for electrical life-support.
- A mounted electronic device user such as an ECG machine.

### ◆ WARNING

DO NOT use this device if any of the following applies.

- If you are pregnant
- If you are allergic to metal
- Injured areas
- Pain reception or sensory disabled
- If you have severe heart disease
- High fever
- Children under 12 years of age
- If you have hemotelangiosis
- If you have taken steroids for a long time
- If you have severe abnormal blood pressure
- If you have an infectious disease
- If you have pacemaker

DO NOT use in these areas:

- Fractured areas
- Sun-damaged areas
- Infected areas, including areas with pimples.
- Other skin ailments
- Haemorrhagic areas
- Areas with dermatitis
- Ear, mouth (uvula), genitals

\* We recommend to consult a medical physician or healthcare professional before using ARTISTRY Skincare Enhancer

## ◆ CAUTION

- Do not drop the device. Malfunction may occur, and additional cost for repair may apply even during the warranty period.
- This device is highly magnetic. Do not place near credit cards, TV, monitors, video tapes or watches.
- Mobile Phone usage while operating the ULTRASONIC BLADE may be intercepted due to ultrasonic waves.
- Do not use for purposes other than directed as malfunction may occur.
- Wrap your fingers around the metal part of the electrode for the electric current to flow while operating the device.
- Do not press hard while massaging. It may cause skin irritation.
- Do not keep in a high temperature environment such as a bathroom, kitchen, inside a car, dusty place or in a place where there is a high risk of moisture or fire.
- Charge after powering off.
- Power off when not in use.
- Charge often. Infrequent charging will reduce the device's performance.
- Do not place any heavy material, food or drinks on the product.
- Do not clean with flammable substances such as alcohol, benzene or thinner.
- Do not take apart or repair arbitrarily.
- Keep the device away from children.
- When you pull out the electrical cord, use a dry hand.
- Keep away from water. If the device is dropped in water, pull it out immediately and let it dry naturally.
- Wash face thoroughly with warm water and remove make-up before using the device.
- This device's massaging operation is stronger than other general skin care devices. A light ticklish pricking sensation may occur around the nose and eye areas. This is a temporary sensation, and can be adjusted by lowering the strength level. Stop using the device and contact a doctor if the pricking sensation continues.
- Do not use for more than 1 minute, 30 seconds on one particular area. Doing so can cause a pricking sensation.
- This is not a waterproof device. Do not put it in water or wash with running water. After using, remove any cosmetic residue with a tissue or cotton cosmetic pads.
- Clean the USB cable with a cotton swab if the device does not charge well.
- Change the head after powering off. Changing the head while the power is on may cause the product to malfunction.
- We recommend plugging your charger cable into a USB port on your computer or AC adaptor (5V 256mA~2A). If necessary, you can use a UL-certified USB wall charger. Don't charge with USB hub, battery pack, fast-charging power bank or any fast-charging adaptor. Only use the charger cable provided with the ARTISTRY Skincare Enhancer.
- It is highly recommended to test the device on your arm before use if you have sensitive skin. Use if there are no symptoms.
- Stop using if you suspect there is a problem with the device. Contact Customer Service or your local Business Centre if the problem persists. Australia: 1800 45 46 47 and New Zealand: 0800 611 611