

Ordering Information

100% 90 Day Satisfaction Guarantee

Any time you purchase an Amway product or an Amway distributed product, you have the right to use it for a reasonable time (90 days) to determine whether it is satisfactory and whether you want to keep it. If you decide that it is not satisfactory, return the unused portion for a refund or exchange.

Exclusions: This guarantee does not apply to products that have been damaged or misused after receipt; products that have been made and delivered to customer order or to services. Further information is available at www.amway.com.au/termsandconditions.

Guarantees and Warranties

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law or other relevant laws. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits under Amway's warranty are in addition to other rights and remedies under a law in relation to the goods.

Additional Warranties

In addition to our 90 Day Satisfaction Guarantee, some products may also be covered by additional specific warranties: see the specific products for further information.

Product Availability

We sometimes experience greater demand for an item than expected. In the event of a delay, you will be advised at the time of order placement and may be given the option to place a back order. Because our stock is constantly being replenished with new stock, it is possible that a similar product of equal or higher value may be substituted at no additional cost.

General order inquiries

For missing orders, to track your order, wrong or damaged products, please contact Amway on 1800 45 46 47.

Exchanges and Product Returns

To exchange or return a product in accordance with the relevant guarantees and warranties, please ensure you have the information from the emailed order confirmation or tracking email.

Simply call Amway on 1800 45 46 47.

Returning A Product For Credit

For all food or other items under \$25.00 and aerosols, flammable or broken items, please call Amway on 1800 45 46 47. Have your Amway IBO number and original order number ready when you call.

Items over \$25.00 will need to be physically returned to Amway by calling Amway on 1800 45 46 47 or at one of our Business Centres except Chatswood.

Product Returns via Amway Business Centre

Take your item(s) to any Amway Business Centre excluding Chatswood. Complete the returns form (located in-store). The item(s) will be sent back to our Returns Department where your return will be processed.

Product Returns to Amway

Please call Amway on 1800 45 46 47 to arrange collection. The Returns label and details will be emailed to you.

Item(s) should be securely packed into a single carton with the completed returns form placed inside the carton.

Attach the supplied Returns label on the outside of the carton and leave at the front door by 7:00am for collection. The Driver will not collect the item without the return label.

Please retain copy of the Returns form as proof of lodgement and for tracking purposes. When the above procedure is followed, Amway will pay the freight charge.

Pricing Policy

Prices effective 1 October 2018.

All pricing in the catalogue includes GST where applicable. We try to keep our prices consistent throughout the catalogue period. However, price changes may be necessary because our manufacturers and suppliers may raise or lower a price after the Catalogue is printed. Therefore we reserve the right to change prices, without notice, on any item, for any reason. Pricing information is displayed with a special code to allow IBOs to see the wholesale price and PV and BV on the page. (See example below)

Pricing in Catalogue	
VS-000000 FBV P000P0000W0000 RRP \$00.00	
P = PV	B = BV
W = Wholesale	

Performance Bonus Schedule

If Your Total Monthly PV is:	Your Monthly Performance Bonus is:
7500 points	21% of your BV
5000 points	18% of your BV
3250 points	15% of your BV
2000 points	12% of your BV
1000 points	9% of your BV
400 points	6% of your BV
100 points	3% of your BV

As of 1 October 2018 the PV/BV ratio is 1:3.90*.

*Effective 1 October 2018, the PV/BV ratio for XSTM Products only (excluding XS Energise Rhodiola) will change to 1:3.12.

Delivery

Amway delivers to major capital cities and towns throughout Australia. Delivery is not made to some remote locations; in those cases, delivery can be arranged to the nearest located delivery point.



	Regular	Express
Auto Ship Orders (web only)	\$6.95	\$14.95
www.amway.com.au	\$7.95	\$14.95
Phone	\$10.95	\$17.95
Business Centre Pick Up Orders	\$4.95	
Payment Options		
NB: Delivery charges are correct at time of printing but may be subject to change without notice.		

Index

A

Acne Treatment	67 - 81
Advanced Vitamin C + HA Treatment	71
Air Freshener	120
Air Purifier	51
Anti Ageing Crème	74
Anti Ageing Eye Crème	74
Anti Ageing Systems	64
Anti Wrinkle Firming Serum	71

B

Bar Soap	111
Bathroom Cleaner	119
Biberry & Lutein Blend	23
Blush	91
Body Lotion	110
Body Wash	110 - 111
Brush Set	100

C

Calcium Magnesium	21
Car Hire	132
Car, Landlord, Home & Content Insurance	130
Carb Blocker	38
CC Cream - Illuminating	88
Children's Toothbrush	113
Cholesterol Health	20
Cleanser - Illuminating	77
Cleansers facial	74, 77, 79, 81
Cleansing Foam	74, 77, 79
Cleansing Oil	83
Compact - Gold Eye & Cheek	91, 95
Compact with Groomer for Eyebrow Pencil	96
Complexion Serum	67
Concealer	88
Concentrated Fruits & Vegetables	16
Cookware	53 - 55
Cream Protecting - Anti Ageing	74

D

Deodorant & Anti-Perspirant	111
Dishwasher Tablets	118
Dishwashing Liquid	118
Drain Back Spout / Overcap	120

E

Electricity & Gas	129
Electrolyte Drink	26
Electronics	131
Energy Drinks	42
Energy Supplement	9, 16, 24, 25
Eye Cream	69, 74, 75
Eye Shadow Quad Refill	95
Eye Shadows	95
Eyebrow Pencil - Automatic	96
Eyeliners Pencil	96

F

Fabric Softener	117
Fabric Bleach	117
Face Cream	65
Face Wash for Men	85
Facial Moisturiser for Men	85
Fibre Blend Chewable Tablet	22
Fish Oil	14 - 15
Foundations	89 - 90
Fragrance	86

G

Garlic Heart Care	20
Gel cream - Nourishing	65
Gingko Biloba & DHA Blend	25
Glass Cleaner	119
Glucosamine HCl with Boswellia	21

H

Hair Conditioner	104 - 105
Hair Mask	106
Hair Shampoo	104 - 105
Hair Spray - Dual Defend	106
Hair Spray - Finishing	107
Hair Treatment	106
Hair, Skin & Nails	29
Hand Cream	110
Health Insurance	131
Holiday Booking	133
Home & Personal Loans	130

I

Iron Supplement	29
-----------------	----

J

Jewellery	132
-----------	-----

K

Kids Multi-Vitamin & Iron	31
Kids Natural C	31
Kitchen Cleaner	119

L

Labels	120
Laundry Detergent	116
Lifting Cream - Anti Ageing	75
Lifting Essence Concentrate - Anti Ageing	75
Lifting Eye Serum Concentrate - Anti Ageing	75
Lifting Smoothing Foundation - Anti Ageing	89
Lip Balm	113
Lip Colours	99
Lip Compact with Brush	99
Lip Gloss	99
Lip Liner Pencil Refill	99
Liquid Eyeliner - Automatic	96
Loose Powder - Exact Fit	96
Lotion Enriching - Anti Ageing	74
Lotion Protecting - Anti Ageing	74

M

Make Up Remover - Eye & Lip	83
Mascara	96
Meal Replacement Shakes	35
Milk Thistle & Dandelion	22
Mobile Phone Plans	129
Moisture Cream	65, 77, 79
Moisture Lotion - Illuminating	77
Moisture Mask - Refreshing	79
Moisturiser Illuminating	77
Moisturising Cream - Illuminating	77
Mouthwash	112
Multi-Vitamin - Multi Concentrate	10, 16
Multi-Purpose Cleaner	119
Multivitamins	4 - 31
Muscle Recovery	47

Index

O

Oral Spray Refresher	112
----------------------	-----

P

Parselenium-E	24
Perfecting Loose Powder	91
Pistol Grip Spray Bottle	120
Plant Protein Powder	32
Plunger Dispenser	115
Polishing Exfoliant	83
Pore Cleansing Masque	83
Post Shave Toner for Men	85
Powders Compact, Foundation & Pressed	90 - 91
Pre-Workout Boost	45
Primer - Make Up	88
Primrose Plus	28
Probiotic Fibre Drink Mix	46
Protein Bars	33, 47
Protein Powder Berry Flavour	32

R

Refreshing Gel	77, 81
Renewing Peel	71

S

Saw Palmetto & Nettle Root Blend	30
Scalp Tonic	106
Scrub Buds	118
Serum Concentrate - Anti Ageing	75
Serum Concentrate for Men	85
Shave Foam for Men	85
Shine Spray for Hair	107
Siberian Ginseng & Ginkgo Biloba Blend	25
Skin Refinisher	71
Skin Serum Concentrate	67
Soft Cleanser	119
Softening Lotion - Anti Ageing	74
Softening Lotion Moisturiser	74
Squeeze Bottle	118
Stain Remover Laundry Spray	117
Straightening Balm	107
Styling Cream	107
Sunscreen	113

T

Texturing Matte Wax	107
Toothbrushes	113
Toothpaste	112
Towelettes	120
Triple Shield Echinacea	18

V

Vitamin B Complete	24
Vitamin C Supplement	18
Vitamin Drinks	26 - 27

W

Washing Powders	116
Water Purifier	50
Water Treatment Filters	50
Weight Loss Supplement	38
Weight Management	32 - 39
Whey Protein	46

